

**Preventing  
Family Violence**  
**A Pasifika Response**



[www.lia.org.nz](http://www.lia.org.nz)

**CONTACT:**

**AUCKLAND OFFICE**

19 Gray Avenue  
Papatoetoe  
Auckland

Phone: (09) 270 0380

Fax: (09) 270 0320

Email: [info@lia.org.nz](mailto:info@lia.org.nz)

PO Box 23063 Hunters Corner  
Papatoetoe, Auckland

**CYF Approved Community  
Service Provider**



**Preventing Family Violence**  
**A Pasifika Response**

# "Preventing Family Violence - A Pasifika Response"

## STOPPING VIOLENCE

Conflict happens in all relationships in all cultures, but violence is never an acceptable response.

LIA provides a Pasifika response to family violence, a programme that provides a Pasifika framework working with people of Pasifika. It sets you on a journey using traditional Pasifika concepts, providing understanding, knowledge, safety, and hope towards a better and brighter future.

## The Programme

Programme duration is 9 weeks, 2 3 hour sessions once per week. An additional session may be conducted at your request and may include your spouse, family, church leader, priest/minister, family leaders or friends to be present at the meeting. The session may be used in anyway you see fit, for example healing, forgiveness or reconciliation.



## Confidentiality

Our work with you is confidential. We do not pass on any information unless you give permission for us to do so, except when it is required by law. The only exception to confidentiality is if we consider there to be a safety issue for yourself or another person. You would be informed of this where ever possible.

## Files

Your social worker, counselor, or facilitator may take notes during the sessions. These are working notes for the social worker, counselor, or facilitator and are available to you in accordance with the Privacy Act.

## Formal intervention Plan

Each client is required to have a formal intervention plan, this assists us to understand your needs and provide you with the right care and guidance to assist you and your family.

You have the right to ask for a review of your plan at anytime during the programme. If you are unhappy with the service you are receiving, please discuss this with your counselor, social Worker or facilitator.

## Follow up

After the last session you are provided with a form to evaluate the programme, service, and your needs. We urge you to fill these in as it gives the agency important feedback on the quality service we are providing, and an opportunity for us to provide further services to meet your needs.

## Complaints

If you are not happy with the service you receive from your social worker, counselor, or facilitator, please discuss this with them if you feel able. They want, and need to know your needs.

If you have any serious concern regarding the service from LIA you can complain to the Chief Executive.

